



## Efficiency Tip

Sue Kay

While it seems like a simple process (receive request, pull record, copy record and mail record), the release of medical information can be time-consuming and is fraught with potential privacy and liability issues.

In the May 11, 2009 article “*Navigate ROI Nuances*,” in **For the Record** magazine, author Elizabeth S. Roop points out that:

*Professional associations such as the AHIMA and state hospital associations are also good sources of ROI materials. Several state organizations also publish legal manuals detailing laws governing ROI in a particular state.*

*She also points out that 80 percent of all hospitals outsource release of information to vendors that specialize in managing the process.*

Perhaps you should consider outsourcing your practice’s ROI process as well.

Click here to read the entire article:

<http://www.fortherecordmag.com/archives/051109p12.shtml>

Resources for Outsourcing:

The Association of Health Information Outsourcing Services

[www.ahios.org](http://www.ahios.org)

InHealth also offers an ROI service. Ask your service representative for details.

800-477-7374

[www.inhealth.us](http://www.inhealth.us)

